



Engineer levels

Level 1

Entry level grade for junior engineers.
Working to CCNA/MCDST/A+ with field experience.
Can handle basic fault finding hardware/software.

Level 2

CCNA/MCSA qualified with field experience and at least 2 years field experience.
Can handle fault finding on a wider range of equipment, installation and configuration of OS.
Dell DSP.

Level 3

CCNP/MCITP, MCSE qualified with at least 2 years field experience, complex fault finding, basic system design.
Dell DSP.

Level 4

At least CCNP/MCITP, MCSE level with over 4 years field experience, project management, complex fault finding, complex system design, 3rd line. Broad skill set. Leadership skills.
IBM System X Certified.

Level 5

CCNP, CCVP, CCSP, CCIP/MCITP, MCSE Consultant Level with 6+ years field experience. As above plus Team Leader, Pre Sales. Area of specialisation. Prepare and implement training.
HP Blade Centre ASE. VMware VCP. Citrix CCA.

Level 6

CCIE Voice, Security and Routing/Switching qualified. As above plus Team Leader, Pre Sales. Area of specialisation. Prepare and implement training.

Vendors supported

