

Server & desktop voucher scheme

Do you have access to your own maintenance and installation resource?

If not, you might want to learn more about the Evolved pre-paid server & desktop voucher scheme. Vouchers are valid for a year and can be purchased in a minimum number of 10 at any one time, giving you access to Evolved's engineering resource and technical expertise.

	Standard Voucher	Premier Voucher
Voucher 1	Engineer level 1-3 Engineer on site within 8 hours Windows 7, Vista, XP, 2008, 2003 & 2000 Hardware diagnostics Service hours - Mon to Fri 9.00am - 5.30pm 8 hour response 2 hour time limit per voucher Price: TBC	Engineer level 1-3 Engineer on site within 8 hours Windows 7, Vista, XP, 2008, 2003 & 2000 Hardware diagnostics Service hours - 24/7/365 8 hour response 2 hour time limit per voucher Price: TBC
Voucher 2	Engineer level 1-3 Engineer on site within 4 hours Windows 7, Vista, XP, 2008, 2003 & 2000 Hardware diagnostics Service hours - Mon to Fri 9.00am - 5.30pm 4 hour response 2 hour time limit per voucher Price: TBC	Engineer level 1-3 Engineer on site within 4 hours Windows 7, Vista, XP, 2008, 2003 & 2000 Hardware diagnostics Service hours - 24/7/365 4 hour response 2 hour time limit per voucher Price: TBC
Voucher 3	Engineer level 4-5 Engineer on site within 4 hours Windows 7, Vista, XP, 2008, 2003 & 2000 Active directory Exchange 2010, 2007 & 2000 Hardware diagnostics Service hours - Mon to Fri 9.00am - 5.30pm 4 hour response 2 hour time limit per voucher Price: TBC	Engineer level 4-5 Engineer on site within 4 hours Windows 7, Vista, XP, 2008, 2003 & 2000 Active directory Exchange 2010, 2007 & 2000 Hardware diagnostics Service hours - 24/7/365 4 hour response 2 hour time limit per voucher Price: TBC

This service is not intended to replace Evolved's more traditional maintenance contracts and only applies to specific organisations. If you are using vouchers for fault diagnosis there is no guarantee of a satisfactory resolution. Minimum of 10 vouchers to be purchased at any one time. Vouchers are valid for 12 months after the date of purchase. Additional vouchers can be purchased for extra hours and chargeable services, spares are not included but can be purchased separately. Any partially used vouchers will be counted as a full voucher. Usual terms and conditions apply.